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| Use Case Name | Airplane ticket reservation |
| Brief Description | In this use case, after entering the user’s personal information he/she will be transferred to the confirm information page. |
| Preconditions | The user must be connected to the network.  The user required a browser. |
| Postcondition | Displaying the first and last name fields in Persian and English, gender, national ID, and date of birth. |
| Failure Situations | Internet is disconnected, the required fields are not filled, the information that entered is invalid. |
| Postcondition in case of failure | The user will not transfer to the confirm information page andthe appropriate error will be displayed. |
| Actors | User 🡪 (human, primary, active)  Site system 🡪 (non-human, secondary, passive*)* |
| Trigger | Does not have |

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| Main Success Scenario | 1. Fill the first name and last name fields in Persian. 2. Fill the first name and last name fields in English. 3. Choose the gender of user (male/female). 4. Enter date of birth. 5. The user will be transferred to the confirm information page. |
| Extensions/Variations | 1. The first name and last name have been entered in an invite format.    1. An error massage will be displayed.    2. The first step will be executed again. 2. The user has not selected any genders.    1. An error massage will be displayed.    2. The second step will be executed again. 3. National id is not entered or is invalid.    1. An error massage will be displayed.    2. The third step will be executed again. 4. Date of birth is not entered.    1. An error massage will be displayed.    2. The fourth step will be executed again. 5. The user is not logged in.    1. An error massage will be displayed.    2. The user will be asked to login or sign up. 6. The site servers are temporary down.    1. An error massage will be displayed.    2. The first step will be executed again. |